



| Trend of Monthly Disposal of Complaints                           |                    |                                     |          |          |          |
|---|--------------------|-------------------------------------|----------|----------|----------|
| Sr no   | Month              | Carried forward from previous month | Received | Resolved | Pending# |
| 1   | April-25           | 0                                   | 0        | 0        | 0        |
| 2   | May-25             | 0                                   | 0        | 0        | 0        |
| 3   | June-25            | 0                                   | 0        | 0        | 0        |
| 4   | July-25            | 0                                   | 0        | 0        | 0        |
| 5   | August-25          | 0                                   | 0        | 0        | 0        |
| 6   | September-25       | 0                                   | 0        | 0        | 0        |
| 7   | October-25         | 0                                   | 0        | 0        | 0        |
| 8   | November-25        | 0                                   | 0        | 0        | 0        |
| 9   | December-25        | 0                                   | 0        | 0        | 0        |
|   | <b>Grand total</b> | <b>0</b>                            | <b>0</b> | <b>0</b> | <b>0</b> |
| # Inclusive of complaints pending as on the last day of the month |                    |                                     |          |          |          |

| Trend of Annual Disposal of Complaints                                    |           |                                     |          |            |           |
|---|-----------|-------------------------------------|----------|------------|-----------|
| Sr no   | Year      | Carried forward from previous month | Received | Resolved** | Pending## |
| 1   | 2021-2022 | 0                                   | 0        | 0          | 0         |
| 2   | 2022-2023 | 0                                   | 0        | 0          | 0         |
| 3   | 2023-2024 | 0                                   | 0        | 0          | 0         |
| 4   | 2024-2025 | 0                                   | 0        | 0          | 0         |
| 5   | 2025-2026 | 0                                   | 0        | 0          | 0         |
| ** Inclusive of complaints of previous years resolved in the current year |           |                                     |          |            |           |
| ## Inclusive of complaints pending as on the last day of the year         |           |                                     |          |            |           |